NN/LM
**National Network of
Libraries of Medicine**

Greater Midwest Region

3 SOURCES

Where Are We Going? The Next Five Years...

In the last issue of *3 Sources*, we announced that The University of Illinois at Chicago Library of the Health Sciences (UIC LHS) was awarded the contract for the National Network of Libraries of Medicine™ for the Greater Midwest Region (NN/LM™ GMR). This issue includes a summary of the GMR network services plan for this five-year contract.

The new contract includes significant changes in the GMR network structure that will involve all network members, including the revision of the composition of the Regional Advisory Council (RAC) and its committees. In addition, one Resource Library from each state will serve as an Outreach Library. The Outreach Libraries will work closely with the GMR office to develop outreach plans targeting defined groups of unaffiliated healthcare professionals in each state.

Another new feature of the contract is a fellowship program that will provide funds for network members based at Primary Access Libraries (PALs) with an opportunity to study new information technologies at an Outreach or Resource Library.

Along with the summary of the five-year network services plan, this issue also features a list of proposed subcontracts for year one of the contract, as well as a detailed description of the new RAC structure.

These documents are also available via the NN/LM GMR Web site:
http://www.nnlm.nlm.nih.gov/gmr/ ✦

Check Out the Sites

Have you checked out the GMR Web site at **http://www.nnlm.nlm.nih.gov/gmr/** recently? Changes and additions are made on a regular basis in order to provide fast, efficient communication to network members, as well as to expand access to NN/LM products and services to healthcare professionals and health science librarians. Recent additions include:

• Key Programs 1996-2001, the GMR's five-year network services plan
http://www.nnlm.nlm.nih.gov/gmr/summary/
• Regional Advisory Council (RAC) Revised Structure
http://www.nnlm.nlm.nih.gov/gmr/rac/
• 1995/96 Internet Training Subcontracts, including training materials and reports
http://www.nnlm.nlm.nih.gov/gmr/sub/
• A form to Search the NN/LM Web site
http://www.nnlm.nlm.nih.gov/gmr/

In addition, the GMR Web site includes links to other resources, such as Health Sciences Libraries in the GMR; Health Information Access Projects, including HealthWeb; the Online Training Schedule; and NN/LM's Guide to Resource Discovery Tools for Medical Librarians.

Future additions to the GMR site will include an electronic version of *3 Sources* and the GMR Calendar. ✦

ILLINOIS ✦ INDIANA ✦ IOWA ✦ KENTUCKY ✦ MICHIGAN ✦ MINNESOTA
NORTH DAKOTA ✦ OHIO ✦ SOUTH DAKOTA ✦ WISCONSIN

Subcontracts Available: Year One

The GMR will award four types of subcontracts in year one: outreach, technology awareness, Internet training, and exhibit.

Each Outreach Library will develop an 18-month outreach project for their state, which will be funded by the GMR. These programs will occur over the course of the five-year contract. In addition, one outreach subcontract for an 18-month period will be awarded each year to a network member for services provided to unaffiliated healthcare professionals. This project must focus on special populations or subject disciplines that have been identified as priority initiatives and must target healthcare professionals serving those populations or working in those disciplines.

A technology awareness subcontract will be awarded each year, providing funds for institutions to develop and implement technology awareness conferences for the region.

The GMR will award four Internet training subcontracts per year to network members to provide basic and advanced Internet classes to network members on a local level.

Additionally, four exhibit subcontracts will be awarded each year to encourage network members to exhibit at meetings and promote NLM products and services. ♦

Name	Amount	Period/Performance
Exhibit	$ 2,000	5/1/96-4/30/97
Exhibit	$ 2,000	5/1/96-4/30/97
Exhibit	$ 2,000	5/1/96-4/30/97
Exhibit	$ 2,000	5/1/96-4/30/97
Outreach	$30,000	11/1/96-4/30/98
Outreach	$30,000	11/1/96-4/30/98
Outreach	$30,000	11/1/96-4/30/98
Internet Training	$ 2,000	5/1/96-4/30/97
Internet Training	$ 2,000	5/1/96-4/30/97
Internet Training	$ 2,000	5/1/96-4/30/97
Internet Training	$ 2,000	5/1/96-4/30/97
Technology Awareness	$ 6,000	11/1/96-4/30/98

Request for proposals for competitive subcontracts are forthcoming. Some subcontracts will be reviewed by appropriate working committees and final decisions will be made in consultation with the NN/LM GMR Director.

New Email Option: gmr-info@uic.edu

Sometimes you may not be sure where to direct a question or request. Other times you may want to contact all of the librarians in our office. To make things easier, we have created an office-wide account. You can now direct your email to:

gmr-info@uic.edu

Your message will be received by every state outreach librarian.

This does not replace gmrlist, the electronic discussion group for GMR network members. To subscribe to this list, send a message to:
listserv@uic.edu

The body of the message should read:
subscribe gmrlist Your Name

To send mail to gmrlist, use the following:
gmrlist@uic.edu

Individual email addresses for state outreach librarians are listed as follows:

Iowa, Minnesota, North Dakota, South Dakota, Wisconsin
Seana Hasson
shasson@uic.edu

Illinois, Indiana
Lisa Jacob
ljacob@uic.edu
or
Chris Shaffer
shaffer@uic.edu

Kentucky, Ohio, Michigan
Cara Wilhelm
caralw@uic.edu

♦

Key Programs: 1996-2001

The University of Illinois at Chicago Library of the Health Sciences (UIC LHS), as a Regional Medical Library (RML) and as a member of the National Network of Libraries of Medicine (NN/LM), will continue to develop and coordinate an outreach program that provides equal access to biomedical information to Greater Midwest Region healthcare professionals in order to advance the progress of medicine and improve the public health.

The University of Illinois at Chicago Library of the Health Sciences has developed a proposal to fulfill this mission in the 10-state Greater Midwest Region through assessment, program development, and evaluation. Prepared with data obtained through systematic GMR staff efforts, well-planned regional assessments, and broadly-surveyed member input, the GMR office and network membership can efficiently use their collective health information resources and skills to develop programs that meet the goals of the network.

The goals of the network are:

Promote awareness of and access to biomedical information resources for health professionals;

Develop and improve biomedical information resources in the region and support the sharing of these resources within the region and throughout the nation;

Encourage, develop, and support connectivity to the Internet and the inclusion of network member libraries and healthcare professionals in the developing national information infrastructure.

Network Structure

1. Regional Advisory Council

The GMR office will develop a network structure that provides program development and support by actively involving health sciences librarians and healthcare professionals. The first task in developing a network will be the establishment of a Regional Advisory Council to provide guidance in developing programs that meet the needs of the region. The total membership of the Regional Advisory Council will consist of five working committees and one oversight committee. The five working committees are: Resource Sharing; Training and Education; Healthcare Professionals; Technology Awareness; and Consortia/Local Groups. The working committees will provide assessment, program development, and evaluation of GMR programs in their assigned areas. The membership of the committees will be both network members and healthcare professionals from the region.

The oversight committee will consist of chairs of the working committees as well as representatives from Primary Access Libraries, Outreach Libraries, and Resource Libraries. The Regional Advisory Council working committees will meet once each year.

The oversight committee will participate in Planning Day once each year to review the recommendations of each working committee; review ongoing programs; and develop goals and objectives for the Region.

2. Levels of Service

In order to ensure that all healthcare professionals throughout the Greater Midwest Region can obtain a basic level of biomedical information services, the GMR will maintain a structure consisting of a single Regional Medical Library; thirty-one Resource Libraries, ten of which serve as Outreach Libraries; and hundreds of Primary Access Libraries.

There are currently 766 Primary Access Libraries in the GMR that serve as an entry point for basic health sciences services for many healthcare professionals. These libraries tend to be hospital, corporate, or academic medical libraries. The GMR office will develop programs and services throughout the five-year contract to assess, enhance and support services provided to healthcare professionals by Primary Access Libraries.

The thirty-one Resource Libraries have large, quality collections that contribute significantly to the resources in the region. These libraries will continue to share these resources with other health sciences libraries via DOCLINE® and with healthcare professionals via Loansome Doc™ in a timely manner and for a reasonable rate.

As a new service, one Resource Library per state will also serve as an Outreach Library for the Region. These ten libraries will provide additional services to healthcare professionals including access to their collections, online databases, and reference services. The Outreach Libraries will work closely with the GMR office to develop specific outreach plans that target defined and identified groups of unaffiliated healthcare professionals in their states.

The University of Illinois at Chicago Library of the Health Sciences will serve as the Regional Medical Library (RML) for the Region. The RML will provide backup services to network members and healthcare professionals for library services and programs.

3. Network Membership

The GMR staff will perform a state-by-state evaluation of the network membership by reviewing and updating the data in the present Network Membership Database (NMD), GMR office files, and the DOCUSER® database; by making

contacts with consortia/local groups, state health sciences library associations, and other state library networks; and by reviewing state data obtained from statistical reports, local and national healthcare agencies and organizations, and other sources. The NMD will be used to identify trends in membership participation, service areas, database and Internet access, resource sharing, library mergers and closures, etc.

This information is already being gathered, reviewed, and updated by the GMR staff with specific staff members focusing on specific states. Already, state and local community-based strengths and needs are becoming clearer, such as some states needing more Loansome Doc providers and others having large significant population areas without any network membership. To meet these needs, the GMR will make contact with prospective members, gather more extensive data on existing memberships, and work with local library networks, systems, and consortia to increase NN/LM membership and improve network membership data and reporting.

4. Resource Sharing

An essential program to the NN/LM's mission is resource sharing, particularly of journal articles. Electronic resource sharing in the GMR has greatly enhanced healthcare professionals' access to information. The GMR office will continue to coordinate union listing capabilities for the Region and submit the data to the National Library of Medicine for the SERHOLD® database. To more effectively use SERHOLD and DOCLINE in this Region, an analysis of the current union listing process and holdings statements data will be conducted on a state-by-state level to determine what services are needed in each state for entering data properly into SERHOLD.

The GMR outreach librarians will contact and cooperate with various OCLC network offices; develop training classes and materials regarding the relationship between OCLC, SERHOLD, and DOCLINE; maintain a GMR Document Delivery Manual; and investigate and alleviate problems with Level X-Level 3 holdings statements. To assist the GMR

staff with SERHOLD coordination, a state SERHOLD coordinator will be identified for each state.

Under the direction of the National Library of Medicine, the GMR office will also coordinate and maintain DOCLINE for the region. The GMR staff will encourage new DOCLINE participation, maintain routing tables, provide DOCLINE training and support for network members, and maintain accurate DOCUSER records.

Network members and/or SERHOLD participants not currently in DOCLINE will be identified, contacted, and encouraged to join DOCLINE. Libraries not updating SERHOLD data will be reviewed to determine eligibility of these libraries for DOCLINE. These programs together should provide the Region and the nation with cleaner data resulting in more efficient document delivery.

Network members will be encouraged to be Loansome Doc providers for the Region. Registration forms to be a Loansome Doc provider will be included with network membership applications. These forms will serve as referral points for the GMR staff when healthcare professionals call seeking Loansome Doc providers that meet their needs. Those geographic areas lacking Loansome Doc providers will be targeted by the GMR outreach librarians and outreach libraries for recruitment. As Loansome Doc providers, network members will provide a service to unaffiliated healthcare professionals making it easy to obtain journal articles through network cooperation.

5. Consortia/Local Groups

Network members will be encouraged to actively participate in local consortia or state associations. These networks provide members with support, continuing education, and resources. The Consortia/Local Groups (C/LG) working committee will assess the region to determine areas lacking a consortia; work with existing consortia to admit new members as needed; or develop a new consortia. The GMR staff will work with local consortia and the C/LG working committee to develop their

programs for serving healthcare professionals. For example, a Model Fee-for-Service plan, continuing education classes, and/or a GMR update may be needed.

6. Communications

To keep network members and healthcare professionals informed about GMR programs and services, a variety of communications tools will be used employing electronic, voice, and print media. The GMR newsletter, **3 Sources**, will continue to be published bimonthly. The newsletter will focus on information about national programs and regional policies, procedures, and activities. The newsletter has traditionally been targeted to health sciences librarians. As a follow-up to outreach, the GMR staff will add those healthcare professionals that attend GMR training sessions to the newsletter mailing list as well.

Fact sheets describing services and programs useful to network members and healthcare professionals will be developed and published, electronically and in print. A variety of print fact sheets have been used in the past including information on informatics programs, consumer health Web sites, government agency Web sites, and grant funding opportunities. In the future, these will be made available electronically as well.

To provide fast, efficient communication to network members, the regional listserv and Web site will be maintained and enhanced. These Internet tools provide both GMR staff and network members with the capability of quickly communicating with others about needed information. As the Web site and the listserv become more developed, healthcare professionals will be encouraged to use these tools to learn more about regional services and programs and to access quality healthcare information available on the Internet.

The GMR staff and subcontractors will publish articles in appropriate publications describing NN/LM programs, services, and projects. These articles will be published in healthcare professionals'

Network Structure *...continued from page 4*

publications as well as health sciences librarians' publications. The articles will focus on assessment results, research projects, new services, or other subjects of importance to the Region.

The GMR staff have email addresses and the office has an 800 number for direct communication. These tools provide network members and healthcare professionals with the opportunity to communicate with the GMR staff.

The GMR will also periodically distribute surveys to network members to better identify programs and services needed by network members to enhance services to healthcare profes-

sionals. These surveys will focus on training classes for DOCLINE, Grateful Med, the Internet, or other classes as needed. In addition the GMR will use the Web site, the listserv, and the newsletter to survey network members concerning communications needs.

The GMR staff will attend regional, state, and local meetings of health sciences librarians to better assess the needs of members. By attending meetings, staff will make direct contact with network members and discuss their needs, as well as provide network members with an update of Regional and NLM activities. The meetings will also

provide the GMR staff with an opportunity to identify concerns of network members that should be communicated to NLM. When possible the GMR staff will also visit individual libraries.

The GMR staff will also provide assistance to network members and healthcare professionals interested in learning more about or submitting grant applications to the National Library of Medicine. The GMR will also provide letters of support for network members, maintain a grant funding sources fact sheet, review applications, and provide samples of various types of grant applications when possible. ♦

Outreach Programs

1. Internet Connections and Training

The GMR staff will assist network members and healthcare professionals with obtaining Internet accounts by providing assistance with locating appropriate providers. Guidance will also be provided in identifying grants and other funds provided for obtaining Internet accounts. Fact sheets and newsletter articles on Internet access and tools will be published. The GMR will continue to issue Internet packets with up-to-date Internet information to network members as needed. The GMR will also lend a portable Internet table top display to network members for promotional events.

The GMR will develop an Internet help desk. The help desk will assist network members with hardware and software needs for connecting to the Internet. An Internet Librarian will coordinate the help desk and keep GMR staff informed of various hardware and software changes relevant to Internet access so that questions from the Region can be answered efficiently.

Training network members and healthcare professionals on Internet basics will be a major priority for the GMR. Training classes will be provided both in-person (at local meetings) and electronically. The GMR will investigate the possibility of distance learning techniques, such

as satellite broadcasts, for providing Internet training throughout the Region.

The GMR will also award four Internet training subcontracts per year to network members to provide basic and advanced Internet classes to network members on a local level. This program will provide an opportunity for network members to work together to improve access to information for a defined healthcare community.

The GMR will also develop Internet train-the-trainers classes in cooperation with other network offices to encourage network members to train healthcare professionals and other librarians in their community on Internet basics. This objective will further the NN/LM mission of providing access to information for all U.S. healthcare professionals.

2. Technology Awareness

In response to NLM's panel on the education of health sciences librarians, the GMR will sponsor fellowships each year. These fellowships will provide funds for network members, based at Primary Access Libraries, to study and train on new information technology at an Outreach or Regional Medical Library for a period of time. A better awareness of new technology and a higher level of technology skills will be acquired by the fellows. They will return

to their healthcare community with enhanced skills for accessing information.

To encourage healthcare professionals and health sciences librarians to learn about new information technology, one technology awareness subcontract will be awarded each year. The technology awareness subcontract will provide funds for an institution to develop and implement a technology awareness conference for the region.

The GMR will work with members of the Committee on Institutional Cooperation (CIC) Health Sciences Libraries to develop and promote HealthWeb. HealthWeb libraries are developing and maintaining indexes of evaluated Web resources. This project serves as an excellent resource for all healthcare professionals and health sciences librarians.

3. Direct Outreach

The GMR office and members will develop special targeted outreach programs to bring biomedical information resources similar to those available in the academic medical centers within easy reach of all health professionals regardless of affiliation or location. Special emphasis will be on programs to reach those in rural areas or inner cities without direct access to biomedical information.

Outreach Programs

The ten Outreach Libraries will work with the GMR office to assess the needs of unaffiliated healthcare professionals in their state. Based on these assessments, each Outreach Library will develop an 18-month outreach project for that state to be funded by the GMR. These programs will occur over the course of the five-year contract.

In addition, one outreach project for an 18-month period will be awarded each year to any network member for providing services to unaffiliated healthcare professionals. This project must focus on special populations or subject disciplines that have been identified as priority initiatives and must target the healthcare professionals serving those populations or working in those disciplines. The projects will emphasize full access to NLM databases and resources through Grateful Med and the Internet.

The GMR staff will continue to provide Grateful Med® and other technology demonstrations to no fewer than ten underserved sites per year. These demonstrations will be held at clinics or other institutions located in counties identified as underserved. A follow-up survey will be sent to demonstration sites to determine if information access was enhanced or if further training or support is required.

The GMR will provide Grateful Med training to healthcare professionals and develop a Grateful Med training referral network. Training classes will be offered at healthcare professionals meetings, as appropriate. In addition, a network of Grateful Med trainers will be identified in the Region to establish a training referral network. This program will provide healthcare professionals with various options for obtaining Grateful Med training and support.

Grateful Med train-the-trainers classes will be offered to network members interested in providing Grateful Med training to healthcare professionals. This program will be offered in a classroom environment, as well as through distance learning methods, if possible.

The GMR office is currently conducting a needs assessment project with seventeen community-based clinics in Chicago. The assessment will include focus groups and a written survey instrument. Based on the data gathered, an outreach program to enhance access to biomedical information for inner city clinics will be developed.

The model for this project will be used in other communities throughout the region over the five-year period. Outreach to minority populations will be a primary focus for this program. Many, if not all, of the seventeen community-based clinics in the Chicago assessment project serve minority populations.

Data gathered during this project will also assist the GMR office in identifying any special needs of clinics serving minorities so that new projects developed are designed to fill the needs of minority populations. In addition, the staff will begin collecting data on schools that focus on training minority populations in health professions and work with those institutions to provide access to biomedical information.

Applicants for outreach, exhibit, or technology awareness subcontracts will be encouraged to develop programs for minority populations. These subcontracts may focus on identified minority-based clinics and schools, or specific populations.

4. Exhibits

The GMR office will promote NLM and NN/LM programs and services through national, regional, and local exhibits. In consultation with NLM, the GMR office will provide full support for five national exhibits, including arrangements, setup, tear down, and staffing. In addition, the GMR office will continue to coordinate the annual RSNA training center for NLM. The GMR office will enlist the assistance of Resource Libraries and Primary Access Libraries in exhibiting at national, state, and regional meetings. The GMR office will also inform the National Network Office of upcoming meetings and opportunities for program presentations at national meetings. Every attempt will be made for the GMR staff to be included in the program at national meetings. The GMR staff will exhibit at two state meetings each year throughout the five-year contract. In addition four exhibit subcontracts will be awarded each year to encourage network members to exhibit at meetings.

5. Library Improvement

The GMR staff will identify hospital libraries that do not have onsite access to MEDLARS® databases in any form, do not participate in DOCLINE, and meet the minimum criteria for a library improvement program. Program participants will be loaned computer workstations for one year. Up to ten libraries will be invited to participate in the project each year. The computers will be loaded with Grateful Med and telecommunications software.

The GMR staff will promote the program to key administrators of the hospital and train a primary contact at each institution on basic programs, such as Grateful Med, Loansome Doc, and DOCLINE. The GMR staff will assist the librarian with developing DOCLINE routing tables and arrangements will be made with NLM for the library to serve as a borrower only. Outreach Libraries will be contacted to serve as Loansome Doc providers for these small institutions. ♦

Conclusion

The above programs of the GMR will meet a definite regional need to assess the present availability and extent of healthcare information resources on the basic local level. Programs based on those assessments will allow the NN/LM GMR network office and membership to use their collective health information resources and skills to target specific geographic areas, subject areas, and/or populations in need of enhanced access to biomedical information. ♦

New RAC Structure Announced

The membership of the Regional Advisory Council (RAC) will consist of five Working Committees and one Oversight Committee.

Working Committees

The following Working Committees will provide assessment, development, and evaluation of GMR programs in their assigned areas. The membership of the committees will be network members and healthcare professionals from the region. The Working Committees will meet once each year.

The ***Consortia/Local Groups Committee*** will consist of five librarians serving staggered two- or three-year terms. The Communications Coordinator will serve as GMR liaison to this committee.
   3 State Council/Association Representatives
   1 Resource (non-Outreach) Library Representative
   1 Outreach Library Representative

The ***Healthcare Professionals Committee*** will consist of ten healthcare professionals each serving staggered two- or three-year terms. The Director and Associate Director will serve as GMR liaisons to this committee.
   1 HP from the parent institution of each of the following (total=3):
      Outreach Library
      Resource (non-Outreach) Library
      Hospital (non-Resource) Library
   7 other representatives from associations such as the Area Health Education Centers, Nurse Practitioners Association for Continuing Education, American Medical Association, American Hospital Association, state departments of public health, state rural health organizations, etc.

The ***Resource Sharing Committee*** will consist of six librarians serving staggered two- or three- year terms. The Resource Sharing Coordinator will serve as the GMR liaison to this committee.
   3 State Council/Association Representatives
   2 Resource Library Representatives
   1 Network Representative (for example, OCLC or state network office)

The ***Technology Awareness Committee*** will consist of five librarians serving staggered two- or three-year terms. The Internet Coordinator will serve as GMR liaison to this committee.
   2 State Council/Association Representatives
   2 Resource Library Representatives
   1 Outreach Library Representative

The ***Training and Education Committee*** will consist of six librarians serving staggered two- or three-year terms. The Associate Director and the Outreach Librarian will serve as GMR liaisons to this committee.
   2 State Council/Association Representatives
   1 Outreach Library Representative
   1 Resource (non-Outreach) Library Representative
   1 Medical Library Association Representative
   1 Healthcare Professional

Oversight Committee

The ***Oversight Committee*** will consist of chairs of the Working Committees as well as representatives from Consortia/Local Groups and Resource Libraries. The Oversight Committee will participate in Planning Day once each year to review the recommendations of each Working Committee; review ongoing programs; and develop goals and objectives for the GMR.
   Education and Training Committee (Chair—3-year term)
   Technology Awareness Committee (Chair—3-year term)
   Consortia/Local Groups Committee (Chair—3-year term)
   Resource Sharing Committee (Chair—3-year term)
   Health Professionals Committee (Chair—3-year term)
   MC/MLA member-at-large Representatives (2 recommended by association)
   CIC HealthWeb Representatives (2 recommended by group)
   OCLC Representative
   Statewide Network Representative (recommended by state network offices)
   *Outreach Librarian Representatives (2 Outreach Library directors elected by peers)
   *Resource Library Representatives (2 Resource (non-Outreach) Library directors elected by peers)
   *Primary Access Library Representatives (2 State Council Representatives elected by peers)

*Serve staggered 2- or 3-year terms.

Important Dates...   http://www.nnlm.nlm.nih.gov/gmr/calendar/

July 15, 1996
Deadline for **new** libraries to be included in the GMR 1996 SERHOLD update. Contact state outreach librarian to be **added** to SERHOLD via OCLC tape load.

July 16-18, 1996
"Fundamentals of MEDLARS"* online training
Chicago, IL

July 27-August 2, 1996
National Medical Association meeting
Chicago, IL

August 4-5, 1996
National Pharmaceutical Association meeting
Chicago, IL

September 11-15, 1996
Michigan Health Sciences Library Association conference
East Lansing, MI
http://www.lib.msu.edu/mhsla

September 16-18, 1996
"Fundamentals of MEDLARS"* online training
Chicago, IL

September 28-October 2, 1996
MC/MLA annual meeting
Columbus, OH

October 1, 1996
Deadline: OCLC GAC (GM#L) tapes produced for 1996 SERHOLD update; complete **all** serials holdings corrections, deletions, additions to OCLC before October 1!

October 17-18, 1996
"CybeRevolution: Responding to Change in the 21st Century"
Health Sciences Librarians of Illinois fall meeting
Bloomington, IL

October 27-31, 1996
American Academy of Ophthamology meeting
Chicago, IL

December 1-6, 1996
Radiological Society of North America meeting
Chicago, IL

To inquire about the Online Training Center classes, call 800/338-7657 and choose 2 from the menu.

New GMR Publications

The ***Greater Midwest Region Document Delivery Manual*** has been shipped free of charge to each member of the GMR. The manual includes information on GMR interlibrary loan policies and procedures, DOCLINE, and Loansome Doc.

The first edition of the ***Greater Midwest Region Network Membership Directory*** has been shipped to all network members. Information contained in this directory represents the GMR Network Membership Database (NMD) as of March 1996.

Both publications are available to non-members and members requesting multiple copies for a charge of $10.00. Payment will be due upon receipt of an invoice. To order these publications, contact Deborah Howell.

3 Sources

UIC   The University of Illinois at Chicago

NN/LM GMR
Library of the Health Sciences
(M/C 763)
1750 West Polk Street
Chicago, IL 60612-7223

ADDRESS CHANGE REQUESTED